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WHY WE CAN'T FORWARD TO AOL ADDRESSES

If you receive spam to an e-mail address on our server such as myname@mydomainname.com, which forwards to an AOL address, AOL will view the spam as coming from *us* and blacklist *all* domains on our server for 48 hours. At some point, AOL may permanently blacklist us.

This inability of AOL to figure out the true sender is unlike that of any other ISP that we know of. We host over 800 domains on our servers. In order to avoid permanent damage to us and our clients, we regrettably cannot allow forwarding of e-mails from our server to an AOL address.

We can assist you by providing you with a webmail account, free of charge, which will allow you to see your e-mails when you are hooked up through AOL. Contact us for more information.